

Community Safety Delivery Plan (DRAFT) 2014 – 2015

Outcome Specifics	Action	Milestones	Due date	Lead	Strategic links	Comments RAG status
Outcome 1: Rebuild and improve public confidence in policing and community safety			Key targets: <ul style="list-style-type: none"> Increase in community confidence in policing by 20% over 4 years Increase public confidence in how well the council and police deal with crime and ASB – (from 54% to 64%) by March 2015 			
1.1 Deliver the MPS borough confidence plan in partnership with the Council	Monitor progress regularly through the new Safer Neighbourhood Board (see 1.4)	Presentation to SNB Report to PMG	2 x annually October 2014	Chair of SNB	MPS Confidence Plan Corporate plan (customer service transformation)	
	Monitor and respond to changes in performance on KPIs	Report to PMG	Quarterly	MPS and Council	Corporate Plan (One borough - high quality services)	
1.2 Improve reporting channels for ASB (N.B. ASB is part of 4 MET police confidence drivers)	Establish and publicise an online reporting system for ASB	Reporting system up and running	December 2014	Council/ASBAT	ASB/property crime Corporate priority (changing and improving)	
	Re-launch the 3 rd party reporting system for ASB and Hate Crime	Reporting system working	September 2014	Council/CST	Links to ASB and PREVENT (outcomes 5, 6)	
	Improve customer service by establishing and managing a single logging and tracking system for all ASB complaints	System running Tracking data available	April 2014 June 2014 onwards	Council/ASBAT	Corporate Plan MPS Confidence Plan (See Outcome 5)	
1.3 Provide engagement and support to minority communities most affected by crime	Run Stop and Search workshops with targeted young people	Run x workshops held in schools and with youth groups	April 2015 – March 2015	Youth service/ Council	Police Confidence Plan Tottenham Plan Youth Strategy Gangs Outcome	To be checked with Youth Service
	Development of DVD and know your rights card for police stop and search	Cards handed out at every search	April – March 2015	MPS	MPS confidence plan	
	Increase youth engagement through Volunteer Police Cadets	Membership to reach 120 cadets	End April 2014	MPS	MPS Confidence Plan Youth strategy	
	Improve mental health awareness among police	50% of frontline police officers trained in mental health awareness	March 2015	Public Health	Links to Safeguarding Links to Health & Wellbeing outcomes	Public health to confirm

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	Increase the reporting of complaints and feedback from young and hard to reach BME residents	Train 12 key community leaders in how to promote reporting	March 2015	MPS	MPS Confidence Plan Corporate Plan (customer service transformation)	
	Local community surgeries held for complaining/ feedback to trained community leaders or police Inspector	12 surgeries held	March 2015	MPS	As above	
	Development of site external to MPS for people to leave feedback. Meetings held with MPS to report on findings	Site established Monitor increase in feedback	End of April 2014 Quarterly	MPS MPS	As above	
1.4 Establish representative and effective consultative groups	Establish a borough-wide Safer Neighbourhood Board to meet MOPAC requirements	First full board set up Meetings	April 2014 Quarterly	HAVCO	MPS Confidence Plan Corporate plan (customer service transformation)	
	Appointment of permanent Chair (independent)	Chair takes up position	June 2014		As above	
	Effectiveness of board evaluated	Report produced	March 2015		As above	
	Provide effective link with Cluster and Ward Panels	Report to SNB	2 x annually	MPS	As above	
	Formalise the Youth IAG with referrals from partners	Commitment of 4 high quality individuals referred to join MPS Youth IAG	June 2014	MPS and youth service	MPS Confidence Plan Youth strategy	
1.5 Co-ordinate a partnership communications approach	Formalise a communications plan with key partners, inc. use and monitoring of social media	Plan established	July 2014	Council	MPS Confidence Plan; Corporate Plan	
	Increase timely, positive publication including case studies	Publications occur as projected	Quarterly	Council + partners	As above	
1.6 Develop joint commissioning of crime prevention and confidence projects with trained Young Commissioners	Develop the role of young people in decision-making	Young Commissioners Group re-established	Sept. 2014	Youth Service	Youth Strategy Corporate Plan (Equality for all) MPS Confidence Plan	

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	Identify gaps in crime prevention to deliver the Community Safety Strategy and develop business cases for consideration and approval	Cases presented for funding/joint funding	2 x annually	CST with key partners	Youth Strategy Corporate Plan (Prevention/ early help)	